

early careers at ageas®

Ageas Motor Claims

Are you looking for the opportunity to kick start to your career? As part of our level 3 apprenticeship programme, you will develop your knowledge, skills and behaviours to become a Claims Handler, work towards your Certificate in Insurance qualification and earn while you learn in a real working environment!

Key facts

Length of programme
Approximately
15-18 months

Qualifications
gained – Level
3 Insurance
Practitioner
Apprenticeship and
CII Certificate in
Insurance

Salary
£22,000

Opportunity opens
April 2023

Deadline for
applications –
Friday 16th June
2023

Structured
development
programme with
an award-winning
company

'Having recently completed an apprenticeship myself, I know first-hand how beneficial the mix of study and on the job learning can be for someone looking to set themselves up for a successful career in insurance.'

Entry
requirements
predicted grades -
3 'A' levels at A-C
(grades 4-9) or
equivalent

Who are you?

We want you to deliver real value and success in your new role. You will take initiative in the working environment, and ensure you make the very best of the learning and support that is provided.

Understanding our customers and the business we work in is a key element of this role, so you will need a willingness to learn, and an ability to deliver results for the people that matter most.



Chad Crosby
Motor Claims Operations Leader

Apprentices are loyal, motivated and valued members of any team they become a part of. We want you to choose our team and start your journey towards a career in Motor Claims.

About the role:

The apprenticeship will help prepare you to become an excellent claims handler within a supportive and collaborative environment.

You will build knowledge around how to handle all aspects of motor claims (excluding injury claims), putting your investigative skills to the test as you carry out liability enquiries and investigate fraudulent claims as well as learning the art of negotiation when dealing with third party representatives.

About the training:

As well as the extensive training provided by our learning and development team, you will receive lots of department lead, hands on training to kick start your career in insurance. Throughout the programme, you will spend time learning from various teams and areas of the business, including Counter Fraud, Claims Supply Chain, Motor Engineers, Personal Injury and Large Loss. Spending time with these teams, you will receive exposure to a wide variety of disciplines, allowing you to develop technically, analytically, and commercially. Successful completion of the programme will see opportunities opened in a wealth of different areas within Motor Claims and we will work with you to ensure you continually develop.

Key aspects of the role:

- Ensuring our customers receive industry leading service
- Carrying out enquiries and gathering information to help you establish liability or evidence of fraud for motor accidents
- Proactively managing a caseload of claims to ensure our claims spend is protected alongside dealing with postal and telephony demand
- Liaising and negotiating with third parties and their representatives, such as accident management companies, other insurers, and solicitors

Next Steps!

Go to our website to find more about the opportunity and how to apply:

<https://www.ageas.co.uk/careers/>



Scan me!



Alice Evans
Motor Claims Handler

The apprenticeship broadened my knowledge of the insurance sector, particularly through the CII exams in which I gained a professional qualification. Completing the apprenticeship was rewarding and I learnt lots of new skills. I was able to balance my apprenticeship alongside my new role and received great support from Ageas throughout."